Scheduling Your WakeMed COVID-19 Testing Appointment

You are required to have a COVID-19 screening and test no more than 72 hours before your appointment. After testing, please self isolate until your surgery or procedure. IMPORTANT: Inform your physician/surgeon if you developed new symptoms since your test so you can be retested.

WakeMed has a testing center in Raleigh for pre-procedure patients age 6 and older. Parents of patients younger than 6 should talk to their pediatric provider to obtain testing for their child. WakeMed Children's PM Pediatric Urgent Care offers testing for children younger than 6. Please schedule your COVID-19 test for 2 or 3 days before your procedure. Using WakeMed MyChart is the best way to schedule your appointment and receive test results.

If you have a WakeMed MyChart account:

- Log into your account
- Click on the 'Appointments' tab
- Click on the 'Schedule an Appointment' tab
- Select 'Pre-procedure COVID-19 Testing/Employee COVID-19 Screening' under 'Tell Us Why You're Coming In' options and answer the questions.
- Follow the prompts to schedule your appointment at the WakeMed Testing Center Raleigh. You will be asked to enter the date of your procedure, so please have that handy.

PROCEDURE DATE:

If you do not have a WakeMed MyChart account:

- Please call the MyChart Line at 919-350-2288 to obtain a code. The hours for the MyChart Line are Monday-Friday, 7:30 am to noon and 1 to 6:30 pm.
- Download the MyChart app from the AppStore or Google Play or go to MyChart.wakemed.org.
- Click 'Sign up Now' under 'New User?' to set up your account. Please note that account setup does not happen immediately. A customer service representative will handle your request as soon as possible.



- Follow the steps above to schedule a test.
- Or you can provide documentation of a valid COVID-19 test that you received at your primary care physician's office, an area pharmacy or through a Wake County testing site within 72 hours of your surgery date.





Finding Your Testing Center & What to Do When You Arrive

Finding the WakeMed Testing Center – Raleigh

3000 New Bern Avenue, Raleigh (Located on the WakeMed Raleigh Campus) Monday, Tuesday, Wednesday, Friday – 7 am to 7 pm Thursday – 7 am to 3 pm Saturday – 8 am to 4 pm

WakeMed Testing Center – **Raleigh** From New Bern Avenue, access the Raleigh Campus using the Emergency Department entrance and continue straight until you reach the P3 (Orange) parking lot. It will be on your left across from the WakeMed Patient Registration entrance. The access code to open the parking gate is in your MyChart appointment reminder or it was given to you when you called to schedule. Nine spaces on the right side of the flat lot are reserved for Testing Center patrons. Park in one of the spaces and call the phone number on the sign. A staff member will answer and tell you to either wait in your vehicle or come to the Testing Center door, which is to the right of the WakeMed Patient Registration entrance. Please plan to come alone to your appointment unless you need assistance getting into the building.

If you have any issues accessing the WakeMed Testing Center – Raleigh, please call 919-350-9028.

